

TERMS & CONDITIONS

ACCEPTANCE OF TERMS AND CONDITIONS

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The Terms and Conditions are effective until terminated by TNB. TNB may terminate your access to the website at any time without notice. In the event of termination, all restrictions imposed under the Disclaimer, Copyright Notice and Privacy Statement will survive the termination and continue to be binding upon you.

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CONTENTS & MATERIALS

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PASSWORD AND ACCOUNT SECURITY

You acknowledge and agree that you are responsible for maintaining the confidentiality of any passwords associated with any account being used to access or use this website and that you will be solely responsible to TNB for all activities that occur under your account.

In the event you become aware of any unauthorized use of your password or your account, you shall notify TNB immediately.

INDEMNIFICATION

You agree to defend, indemnify and hold harmless TNB, its affiliates and their respective directors, shareholders, employees, agents or subcontractors from and against all loss, damage, claims or expenses, including attorneys' fees, arising out of the use of the website by you or your account in breach of this Terms and Conditions.

PRIVACY STATEMENT

As the owner and operator of this website, through its Internet host server, TNB will obtain and retain certain information about those who are using this website.

We believe in protecting your privacy, we reiterate that the information collected about you will not be divulged, disclosed or sold to any third party whatsoever. These are other than the purposes for TNB's internal applications, whereupon required, authorized or permitted by or under law, or for reasons known and authorized by you.

While we exercise all reasonable precautions necessary to protect the confidentiality of your information from third parties, it is emphasized that TNB does not have any control over these third parties, who may or may not further disclose information to other parties. We do not assure that such parties will not solicit you via e-mail or in any other form of contact whatsoever.

For statistical purposes, TNB reserves the right to collate demographic or statistical information from any information provided by you via usage of the TNB home page to third parties endorsed by the company. Such demographic or statistical information are not personally identifiable, and could be in the form a summary or compilation of information.

RESTRICTED SECTIONS USER TERMS

Certain parts of this website are restricted sections to which only authorized individuals are granted access. For those individuals that are granted access to restricted sections, such access is granted on the basis that the conditions of access, which may be prescribed generally or with some level of specificity, are adhered to at all times. Access can be terminated at any time, at our sole discretion, without TNB having to afford any cause or justification. Breach of such conditions or access and/or breach of the Terms and Conditions generally, would entitle TNB to bar access to the restricted sections of this website without any further notice or obligation to consult beforehand and without having to establish such breach.

Access to the restricted sections is governed by a combination of a user name and a password. Passwords may be changed from time to time to enhance security. Specific individuals or organizations that have been granted access to restricted sections within this website:

- Will be notified by e-mail of changes in their respective passwords, from time to time;
- Must not under any circumstances and at any time disclose such passwords to any individual or organization;

- Must take all reasonable endeavors to ensure that user names and passwords remain confidential at all times; and
- Must notify TNB immediately at in the event that the secrecy of user name and/or passwords is compromised, or if there is even a suspicion that the same has been compromised in any way or by anyone.

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ANTI-SPAM POLICY

Spammers are strictly barred from all TNB servers. Please be reminded that by accessing this website you have expressly agreed not to send bulk unsolicited e-mails with commercial messages to other users of this website or the public, or interfere, harass, threaten or abuse other users, and/or post or distribute any obscene, hateful, racially offensive information or materials.

PERSONAL DATA PROTECTION POLICY

We, Tenaga Nasional Berhad (Company No. 200866-W), and our subsidiaries, respect the privacy of all individuals with whom we have a contractual relationship. We are committed to protecting all Personal Data kept by us.

For this reason, Tenaga Nasional Berhad and its subsidiaries (collectively, “TNB”) have adopted this Personal Data Protection Policy (“this Policy”) in compliance with the Personal Data Protection Act 2010 of Malaysia (“PDP Act”).